# FISCAL YEAR 2024 Impact Report



Transforming Lives.
Building Community.





# **TABLE OF CONTENTS**

**PG 03** Letter from the CEO

**PG 04** Montrose Center by the Numbers

**PG 06** Our Programs and Services

**PG 08** Our Supporters

**PG 10** Financial Overview

#### **Our Mission**

The Montrose Center empowers our community, primarily lesbian, gay, bisexual, transgender, and queer (LGBTQ+) individuals and their families, to live healthier, more fulfilling lives.

#### **Our Vision**

We envision a healthier society marked by permanent, positive changes in attitudes and behaviors toward the LGBTQ+ communities, and the ability of all LGBTQ+ individuals to realize their fullest potential.

#### **Board of Directors**

Gary Wood - President

Jane Robinson - Vice-President

Clark Caperton - Treasurer

David Ramirez - At-Large

**Tina Burgos** 

Karen Carlson

**Bryan Cotton** 

**Marvin Fuentes** 

**Paul Guillory** 

Tara Kelly

Jani Lopez

**Nancy Sims** 

#### **Endowment Board**

Ralph J. Herring - President

Michael Sirimaturos - Vice President

Jason Doxey - Treasurer

Jim Bailey

**Robert Cruz** 

Ciro Flores

Adriana Mendez

**Chris Robertson** 

Horacio Rodriguez

## **Honorary Board**

Marion E. Coleman

Debra Danburg

Sue Lovell

**Annise Parker** 

# LETTER FROM THE CHIEF EXECUTIVE OFFICER



Montrose Center Executive Leadership

**Avery Belyeu**Chief Executive Officer

**Will Batts**Chief Operations Officer

**Kyle Leisher** Chief Behavioral Health Officer

**Kelly Nicholls**Chief Development Officer

Jaymie Mielke Quiroz Chief Programs Officer Dear Friends and Supporters,

When I joined the Montrose Center as CEO in February this past year, I thought I understood what we did. The reality has far exceeded my expectations; we do so much more than I ever imagined.

This past fiscal year we have achieved remarkable success. The Center served more than 55,000 individuals through our programs and services for LGBTQ+ Houstonians from ages 7 to 97. When Hurricane Beryl hit Houston, we immediately mobilized to provide more than \$100,000 in direct financial assistance to hundreds of our LGBTQ+ neighbors in need. Our innovative TransWellness program launched this year to provide individualized support to transgender and non-binary community members, addressing healthcare navigation, mental health, and practical needs.

Our cornerstone behavioral health programs and counseling services continue to thrive, with our nearly two dozen therapists providing treatment to community members regardless of ability to pay. This year, we completed a five-year program embedding sexual health in recovery methodologies throughout our counseling services, ensuring truly comprehensive care for our clients. Our youth services helped 834 young people across our continuum of care, while our senior services provided more than 30,000 meals through our Diner program at the Law Harrington Senior Living Center.

I'm particularly proud of our incredible staff whose dedication and compassion are the true reasons for our success. Behind every program and service is a team of committed professionals who come to work each day with one goal: to improve the lives of those we serve.

The greatest joy in my work so far has been learning how much the Center means to our community members. Your stories fuel our commitment to excellence and innovation in service delivery. To our supporters, thank you for your continued investment in our work. There is no us without you.

With gratitude and hope,

**Avery Belyeu**Chief Executive Officer

# **FISCAL YEAR 2024 BY THE NUMBERS**

**6,025**Direct Clients Served

Direct Clients Servea

*55,218* 

Impacted by Community Center, Education, and Outreach

800

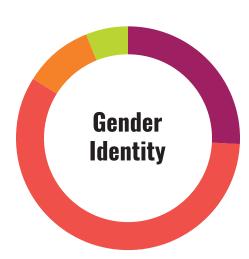
**Volunteers** 

853

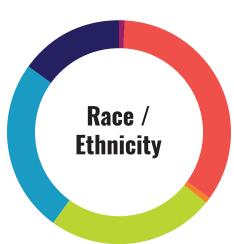
Calls to our 24/7 LGBTQ+ Switchboard 38,550

**Visitors to the Community Center** 

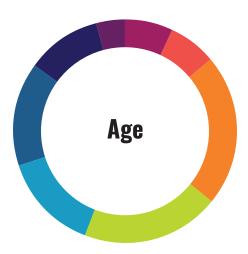
# **Demographics**



26% Cis-Female
58% Cis-Male
10% Transgender (all)
06% Non-Binary / Other



01% AAPI
34% Black/African American
01% Indigenous American
24% Latinx/Hispanic
25% White (Non-Hispanic)
15% Other/Undisclosed



07% Ages >18 07% Ages 19 - 24 22% Ages 25 - 34 20% Ages 35 - 44 14% Ages 45 - 54 15% Ages 55 - 64 11% Ages 65 - 74 04% Ages >75

## **Sexual Orientation**

25% Identify as Cisgender, Heterosexual

**75%**Identify as LGBTQ+

#### **Insurance** (Clinical Programs)

62%
Clients who are Uninsured
38%
Clients who are Insured

#### **Income** (Clinical Programs)

40%
Income under \$5K/year
46%
Income between \$5 - 50K / year
14%
Income over \$50K/year

# **OUR PROGRAMS AND SERVICES**

# **Substance Use Recovery**

**79%** 

Clients earning less than \$50K/year

63%

Clients identifying as Asian, Black, Indigenous, Latinx, or another underrepresented group

84%

Clients identifying as LGBTQ+

The Center's substance use recovery programs meet clients where they are through multiple formats: intensive outpatient treatment, supportive outpatient care, individualized coaching, community outreach, and daily affirmation messages to over 200 community members. In FY24, we directly served 63 clients in our intensive and supportive outpatient programs and reached hundreds more through outreach initiatives. We also completed a five-year project integrating sexual health into treatment, ensuring our team is equipped to support individuals at the intersection of substance use and sexual fulfillment.

# **Mental Health Counseling**

The Montrose Center employs nearly two dozen licensed therapists and clinical interns who work across our programs to provide LGBTQ-affirming counseling and support. In FY24, 523 clients were served in our general counseling program with hundreds more receiving therapy in our specialized anti-violence, HIV care, and senior programs.

81%

Clients who made less than \$50,000/year

64%

Uninsured clients who received assistance in paying for treatment

63%

Clients identifying as Asian, Black, Indigenous, Latinx, or another underrepresented group

83%

Clients identifying as LGBTQ+

# **Anti-Violence and Survivor Services (AVP)**

**95%** 

Clients earning less than \$50K/year

**75%** 

Clients identifying as Asian, Black, Indigenous, Latinx, or another underrepresented group The Center is one of the few organizations in Texas providing comprehensive support for LGBTQ+ survivors of intimate partner violence, abuse, and sexual assault. We offer survivors access to counseling, advocacy, basic needs assistance, and emergency shelter through our LGBTQ-affirming team. In FY24, our Anti-Violence Program served 169 clients and responded to 853 calls on our 24/7 crisis support line.

98%

Clients identifying as LGBTQ+

# **OUR PROGRAMS AND SERVICES (CONTINUED)**

## **HIV Care and STI Prevention**

**74%** 

Clients identifying as Asian, Black, Indigenous, Latinx, or another underrepresented group

**82**%

Clients identifying as LGBTQ+

Our HIV care program exemplifies our commitment to providing a continuum of care for clients. We deliver comprehensive services from STI testing and prevention resources to immediate counseling and services for those newly diagnosed with HIV. We help everyone living with HIV address barriers to maintaining their health regimen, ensuring they remain healthy, undetectable, and receive the support they deserve. In FY24, we tested 544 individuals for HIV, Hepatitis C, and Syphilis, and provided direct care to more than 2,000 individuals living with HIV across our continuum of care.

#### **TransWellness**

Our Transgender Wellness Services program streamlines support for people of the transgender and non-binary experience. Launched this year, this initiative takes a whole-person approach by providing integrated mental health care, healthcare navigation, and insurance enrollment assistance, and connects them to our many other programs and services. More than 12% of our clients identify as transgender or non-binary.

#### **Youth Services**

**73%** 

Youth in our three Hatch groups who identify as transgender or nonbinary

98%

Youth identifying as LGBTQ+

Our youth services provide LGBTQ+ youth and young adults between the ages 7-24 with drop-in support groups (Hatch, Hatch Jr., and Hatched Out), on-campus school support, housing support and events like the annual Queer Youth Prom. This year, we launched Hatched Out to provide age-appropriate support and connection to young adults graduating from high school through the age of 24. Our housing program addresses youth homelessness through case management, guiding young people toward independence. In total, we served 834 youth in FY24 across our programs and services with 249 in our three different Hatch drop-in groups.



# **Senior Services & the Law Harrington Senior Living Center**

**72%** 

Seniors in our diner program identifying as Asian, Black, Indigenous, Latinx, or another underrepresented group

The Center's senior services provides counseling, case management, activities, and support groups at no out-of-pocket cost. The Law Harrington Senior Living Center houses 115 residents in one of the nation's largest LGBTQ-affirming senior housing communities. We served 946 seniors across our programming and services while providing more than 30,000 free meals through our diner program. Our initiatives focus on improving financial stability, healthcare access, and basic needs while fostering community where LGBTQ+ seniors feel valued.

# **Community Center**

**38,055** *Visitors* 

\$54,905

Amount of donated meeting space to LGBTQ+ community groups & peer support groups

1,801

**Events** 

As Houston's LGBTQ center, we provide affordable meeting and event space for community gatherings, support groups, and celebrations. We offer workforce development programs and meals for those facing food insecurity. The center serves as a safe haven where leaders organize for change, individuals find peer support, families commemorate milestones, and community groups connect, strengthening LGBTQ+ Houston through shared space and resources.



# **OUR SUPPORTERS AND SPECIAL EVENTS**

#### **Special Events**

#### **Montrose Society Members**

#### **President's Club**



#### **Out for Good**

\$325,000 raised for the Center at this annual Gala



Douglas B. Harris **Ed Holmstrom** Richard Jiménez & Adán Medrano Robert Manware & Ben Enghardt

Chris Robertson Corey S. Scranton Jim Spears James Taylor Deasa Turner

Jani Lopez

Richard Werner & Tony Bravo Gary Wood & Bryant Johnson-Wood

Marsha Lee & Janice Lee-Parks



# **April 13**

#### **Empowering our Future**

\$220,000 raised for the Center and its Youth Services at this annual Gala

#### March 14

#### Bringin' in the Green

This 32nd Annual Event, hosted by Chris Robertson, raised \$80,000 for the Center

#### **Visionary Leaders**

Joe Ahern & Keith Hebert David Arnold & Karma Burford Jeff Bishop Cas Bridge & Genevieve Graham Clark Caperton Karen & Bunny Carlson Chris Delphin Richard Dickson Mike Freeman

Raed Gonzalez Mehdi Keddache & Adam Slone

Jumper Maybach & David Sanford David Moore **David Ramirez** Francesca Robison Jane & Alex Robinson Matthew Schroeder **Nancy Sims** BJ Gill & Robby Guthart **Edward & Janet Stones** Jason & Julia Wang



## March 17

#### Poppy's Run for Life

This Annual Event, organized by Race Founder and Director Caryn Honig, raised \$35,000 on behalf of the Center



#### June 23

#### **Pride Brunch**

This event, organized by Robert Wallace, raised \$72,000 for the Center

# **The Montrose Society**

The Montrose Society represents our Center's most dedicated champions, making significant annual contributions that advance our mission of improving the health and wellbeing of LGBTQ+ Houston. Their generous support enables our vital work, and we are profoundly grateful for their partnership in creating a stronger, healthier community.

# **Ways to Give**

Make a donation online at montrosecenter.org/give

Become a montly supporter, or join the Montrose Society

Include us in your estate planning



# **Montrose Society Members (Continued)**

#### **Leadership Circle**

Matthew Horsfield & Michael R. Kauth

Justin & Michael Huebener

Peggy & Hugh Idstein

Ryan Balazs & Derek Meadows **Bobby Banay & Jeff Winans Brandon Billingsley** Tina Burgos & Lisa Waskom

Charles L. Canfield Joe Carroll & Tim Crooks

John Choate

D. Scott Cooper & Conrad Hamric

**Bryan & Joan Cotton** Alma Del Toro & Clint Ford Glenn & Justin Dickson Steven W. Evans Alex Foulkes Grafton Marvin Fuentes & Juan Lerma

Tara M. Kelly & Rhonda Sigman Jeff Krug Jeremy Leblanc Jeffrey Lorenson Stephen Love John & Shiva McMahon Jamila & Kwabena Mensah

Alan Hurwitz

Jerald Hyche

Katy Jones

Nathan Montgomery & Andrew Pachan

Jonathan Netek & Dan Oslie

Peter Nguyen Tim Ong Dean Putterman

Scott Repass

**Barbara Rogers & Judith Tompkins** 

Shell Roth

Todd Shell & Rock Edwards Tony Shelton & Ross Smith Michael Sirimaturos Doug & Happy Smith

Frances & Susan Smith-Snider Huzefa Tayabali & Douglas Wilson

#### **Members**

Jonathan Allen

Phil Alvarado & Steven Braunagel

Tom Anderson

Ryan Balbas & David Sisler

James Barrett & Billy Stevens

Dale Bilhartz II Darnell Bortz Leslie K. Bourne Mark Boyd Jeremy Brinster Anne Rain Brown

Bill Bulcher & Rob Schmerler Justin Bustamante & Rob Alston

Kathy Butler

Mario Castillo & Joel Rottier

Christina Charles

Wes Clanton & Sergio Velasquez-Rose

Kevin Clark

Marion E. Coleman & Trudy E. Denny

James Conklin & Matt Estey Jerry Conry & Franki Navarro

Ken Council Steven Cowart Elaine Decanio

Debra Denny & Shelley Kennedy Eddie Domingue & Rudy Villarreal Alex Dubois & Jamie Shamburger

Lisa Elliott

**Christopher Ewers** Fermeen Fazal

Ed Fink

**Christopher Foyt** Shannon Frederick

Tom Fricke

Council Member Robert Gallegos

**Augustin Gallion** Anna Garret

Gary Giddings & Carl Han

Jeffrey Gilbert

Kaye & Marcus Gohlke

Kathy Hubbard & Annise Parker Charlie Huynh & Kennedy Loftin Paul lademarco & Aaron Masterson

William Isbell Mark & Shae Jacobs **David Johnson** Raymond Juarez

Heath LaPray & Travis Torrence Napoleon Lovero

Benjamin Manthey Rachel Mayberry

Andrew J. McCleary & Robert J. Wallace

Valerie McNairy Tami Moschioni Kimberly Moss-French

**Dustin Meuth** 

John Nolan & Jorge Olivares

Meg O'Neill Michael Ou Michael Piana

Danny Pleason & Kip Schexnaydre

Riaz Pooran & Hunter Hebert

Bryan Rutkowski & Joshua Schroeder

Naomi W. Scales & Marilyn J. Jordan

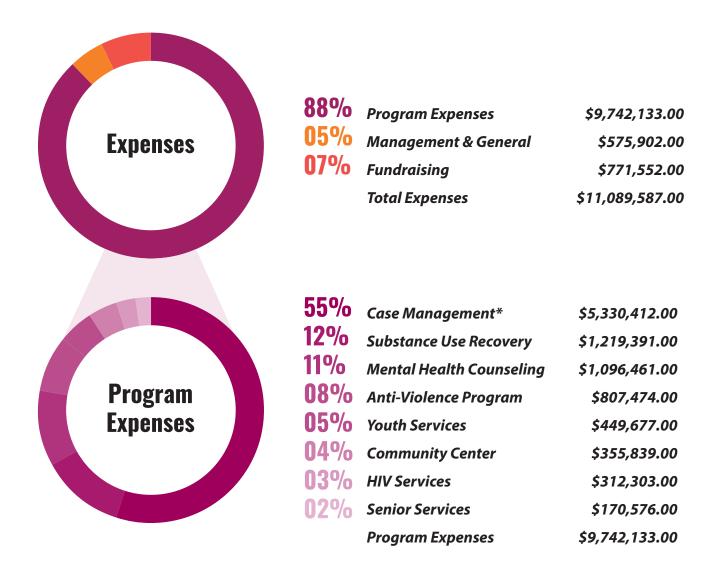
Jesane Rahman Alexander Rea Andres Rivera-Vasquez

Angel Rua **Dustin Ruffatto** M. Sandra Scurria MD Jerry W. Simoneaux Jr.

Carl Sloan George Spriggs John Stockman Renee Tappe Gary Walker **Amy Waterman** Harper Watters David Webb

Carol & Sallie Wyatt-Woodell

# FY 2024 FINANCIAL AUDIT: REVENUE AND EXPENSES



<sup>\*</sup>Case Management expenses are consolidated for audit reporting and organizational clarity but are allocated across individual programs.























www.montrosecenter.org
Empowering LGBTQ+ Houston Since 1978

401 Branard St. Houston, TX 77006