



Real World Testing Plan

Company: the Montrose Center

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GENERAL INFORMATION

- **Developer Name:** the Montrose Center
- **Product Name:** Continuum
- **Version Number:** 2.0
- **Certified Health IT Product List (CHPL) Product Number(s):**
[15.07.04.2005.CO02.01.01.0.230320](https://www.fda.gov/oc/ohrt/certified-health-it-product-list)
- **Developer Real World Testing Plan Page URL:** <https://montrosecenter.org/about/privacy/>

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

This product is not marketed to the public and is only used by the developer in their own clinic. Testing will cover the CQMs – record and export (§ 170.315(c)(1)) 2015 Edition Cures Update. Continuum is used by the Montrose Center an outpatient behavioral health and human services entity in the private sector. The Center provides mental health counseling, substance use disorder treatment services, recovery support services, psychiatry, housing support, disaster relief and care coordination. Testing is focused on making sure the system is usable for clinical, social services, medical, billing, time recording, and reporting purposes. A major element of focus in application design is to promote sharing of information within and among agencies and EHRs using industry standard protocols and mechanisms compliant with ONCHIT compliant certification. We will work with users to test the criteria listed above. All required data elements compliant with certification will be ensured by exporting data in formats Continuum is certified for and any information that is exchanged will be tested to make sure they in compliance with certification requirements.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Standard (and version)	No updates
Updated certification criteria and associated product	No updates
CHPL Product Number	No updates
Method used for standard update	N/A
Date of ONC ACB notification	N/A
Date of customer notification (SVAP only)	N/A
Conformance measure	N/A
USCI Updated certification criteria (and USCDI version)	N/A

MEASURES USED IN OVERALL APPROACH

Description of Measurement/Metric

Measurement/Metric	Description
Record	Record client identity and demographics and CQM data in Continuum
Export	Export CCD xml from Continuum

Associated Certification Criteria

Measurement/Metric	Associated Certification Criteria	Relied Upon Software (if applicable)
Record	CQMs – record and export (§170.315(c)(1))	N/A
Export	CQMs – record and export (§170.315(c)(1))	N/A

Justification for Selected Measurement/Metric

Measurement/Metric	Justification
Record	Demonstrates the ability to record all required data either by manually entering or importing
Export	Demonstrates the ability to export the data in a format that can be imported by other certified systems

Care Setting(s)

Care Setting	Justification
Outpatient Behavioral Health	Continuum was designed for the Montrose Center which is an outpatient behavioral health facility and is not for sale

Expected Outcomes

Measurement/Metric	Expected Outcomes
Record	Users will be engaged to record client demographic information and clinical quality measure data and provide feedback on the outcome. Success and error rates are measured through logs, auditing, audit-based reports that are provided to interested parties as well as real-time feedback to users/systems. Monitoring is also in place around potential places of failure for alerting.
Export	Users will be engaged to export a CCD xml file and provide feedback on the outcome. Success and error rates are measured through logs, auditing, audit-based reports that are provided to interested parties as well as real-time feedback to users/systems. Monitoring is also in place around potential places of failure for alerting.

SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Recruiting internal clinicians to take part in Real World Testing plan.	Outpatient behavioral health setting	By 12/01/2024
Conduct Testing as outlined above	Outpatient behavioral health setting	By 01/01/2025
Optional Secondary testing period in case of issues or conflicts with scheduling	outpatient behavioral health setting	By 01/15/2025 (if needed)
Review, collation, finalization and publication of results	N/A	By 02/01/2025

ATTESTATION

Authorized Representative Name: Kyle Leisher, LPC-S

Authorized Representative Email: kleisher@montrosecenter.org

Authorized Representative Phone: (713) 800-0828

Authorized Representative Signature:

Handwritten signature of Kyle Leisher, LPC-S, written in black ink on a horizontal line. The signature is cursive and includes the initials "LPC-S" at the end.

Date: 10/08/2024